

Starter/Ranger

Location: Menomonee Falls, WI

Position Type: Seasonal, Part Time

Department: Golf Operations

Reports to: Outside Services Manager

Schedule: Up to 30 hours per week. Start and end dates are flexible. Prefer Seasonal employees onboard April through October. Shifts vary between 6:30am-8:00pm, weekdays & weekends.

Compensation: \$13-\$16 hourly, based on qualifications.

Description

Silver Spring Golf Club, a 36-hole public golf course facility located in Menomonee Falls WI, is looking for friendly, customer service-oriented individuals for **Starter/Ranger**. Ideal candidates will exhibit a friendly, courteous, and professional manner, are familiar with the game of golf, enjoy being outdoors, are self-motivated and team oriented, and have strong attention to detail.

Duties and Responsibilities

- Assist golfers in starting their rounds punctually in the correct order of play.
- Utilizing tee time information in the foreUP platform and Silver Springs Golf Club's pace of play standards, monitor and enforce on-course pace of play in firm and friendly manner.
- Assist golfers with golf-related and general need questions in a friendly, courteous, and professional manner.
- Maintain awareness of unusual or special instructions, such as cart paths only, severe weather, etc., and communicate to golfers on the first tee and course, as necessary.
- Assist in keeping course and areas around the clubhouse clean and notify golf shop of any maintenance issues that need to be addressed.
- Assist with launch and recovery activities associated with golf events.
- Other duties as assigned.

Minimum Qualifications

- High school graduate with valid driver's license.
- Ability to lift and carry up to 30 pounds.
- Knowledge of and experience playing the game of golf.
- Customer service skills to provide friendly, courteous, and efficient service.
- Computer literate, familiarity with Windows, ability to learn new software.
- Self-motivated with strong attention to detail. Team oriented. Reliable and punctual.

Preferred Qualifications

- College graduate or pursuing degree.
- Previous golf industry work experience in golf shop, outside services, or tournament operations.
- Previous professional work experience in customer service or sales/relationship management.

Benefits

- Flexible schedule.
- Staff Uniforms and merchandise discounts.
- Employee meals.
- Playing and practice privileges.
- Eligible for awards under employee performance recognition programs.